

TERMS AND CONDITIONS

1. INTRODUCTION

- 1.1. These Terms govern your and Eleonex's ("you", "your", or the "User") rights and obligations in connection with the use of services ("Services") provided by Eleonex d.o.o. ("Eleonex", "we", "our", or the "Company").
- 1.2. By completing the registration form available on the Website ("Registration"), you create a user account ("Account") and accept these Terms. You may be required to accept additional terms and conditions that apply to specific services offered by Eleonex.
- 1.3. The Services consist of providing access to a simulated trading account that allows you to demonstrate your trading ability by participating in trading challenges using virtual funds ("Challenge"). Eleonex does not hold a license to provide regulated financial services and does not offer live trading services or accounts. Eleonex's Services are strictly for educational and evaluation purposes. Completion of a Challenge or payment of a fee does not imply or guarantee any professional, signal-based, or proprietary trader status, nor does it ensure any live trading results. Financial market information may be used during the Challenge; however, you acknowledge that all trading performed through the Services is simulated and not real.
- 1.4. The Services are intended solely for natural persons over the age of 18 not residing in the countries listed in Appendix A ("Restricted Countries"). By registering, you confirm that you are at least 18 years old. If you are under 18, you are not permitted to use the Services. You also acknowledge that access to and use of the Services may be restricted or prohibited by law in certain countries, and you agree to use the Services only in compliance with applicable laws.
- 1.5. Eleonex does not provide Services to Users who:
 - a) are under 18 years of age;
 - b) reside in restricted countries;
 - c) are subject to international or local sanctions; or
 - d) have a criminal record related to financial crimes or terrorism.

- 1.6. Eleonex reserves the right to refuse, restrict, or terminate any Services provided to a User who falls under any of the above conditions. Such Users are strictly prohibited from participating in any Challenge or using the Services.
- 1.7. By accepting these Terms, you acknowledge and agree that:
 - (i) the funds provided through the Challenge are fictitious;
 - (ii) you have no ownership rights over such funds beyond their use within the Services;
 - (iii) these funds may not be used for actual trading;
 - (iv) you are not entitled to withdraw the funds; and
 - (v) you will not receive any compensation or profit based on your performance in the simulated trading, nor are you liable for any losses.
- 1.8. Eleonex bears no responsibility for any trading or investment activity conducted by the User outside of its relationship with Eleonex, including actions based on data or outcomes derived from the Challenge.
- 1.9. None of the services provided by Eleonex shall be considered as investment or financial services under applicable law. Eleonex does not offer any guidance, instructions, or information on how to conduct transactions or on the nature of traded instruments. Eleonex will not accept such guidance or instructions from users. None of the services constitutes investment advice or recommendations. No employee, representative, or affiliate of Eleonex is authorized to provide investment advice. Should any statement be interpreted as such, Eleonex expressly disclaims responsibility and liability for that interpretation.
- 1.10. Your personal data is processed in accordance with the Eleonex Privacy Policy available on the Website.

2. REGISTRATION

- 2.1. You may request access to the Services by completing the registration process on the Eleonex website and agreeing to these Terms. By registering, you confirm you meet these requirements.
- 2.2. To make the Services available to you, Eleonex requires certain personal information, referred to as your "Registration Data." Access to the Services is contingent upon the accurate and complete submission of this information.
- 2.3. Eleonex reserves the right to perform various checks at its sole discretion, including but not limited to identity verification, fraud prevention, and reviews of your current or past activity on your Account and within any Challenge. Your Registration Data may be used for cybersecurity, anti-fraud measures, anti-money laundering compliance, and account administration. Eleonex also retains the right to verify such information, including through the use of external third-party verification services, particularly to validate compliance.

- 2.4. All information provided by you in connection with the Services must be accurate, complete, and current. You are responsible for promptly updating any changes to your information within your Account or by notifying Eleonex directly.
- 2.5. Eleonex offers its Services for a fee. All fees and service availability are subject to change; however, such changes will not apply retroactively to Services already purchased. It is your responsibility to carefully review and understand the current Terms before purchasing or using any Services.
- 2.6. Eleonex reserves the right to decline your registration or refuse to open an Account for any reason, at its sole discretion.
- 2.7. You acknowledge and agree that to use the Services, you must have access to the appropriate technical equipment and software at your own risk and cost. The Website is compatible with the most widely used internet browsers. Eleonex does not guarantee compatibility with any specific device or software. To access the Services, you must meet at least the following minimum technical requirements:
 1. access to a reliable internet connection;
 2. an active and valid email account;
 3. a current version of a major web browser;
 4. software capable of opening PDF documents.

3. KYC and Anti-Money Laundering (AML)

- 3.1. In accordance with the Law on the Prevention of Money Laundering and Financing of Terrorism of the Republic of Serbia, Eleonex applies a risk-based approach to anti-money laundering (AML) and counter-terrorism financing (CTF) measures. This includes the implementation of Know Your Customer (KYC) procedures for all Users.
- 3.2. As part of its AML obligations, Eleonex shall:
 - verify the identity and residential address of all Users;
 - identify the beneficial owner(s) in the case of corporate accounts;
 - retain collected identification data and records of any transactions and user activity for the period prescribed by applicable law (minimum 10 years);
 - monitor user activity to identify and assess unusual or potentially illicit behavior;
 - report any suspicious activity to the Serbian Financial Intelligence Unit (APML) in accordance with regulatory obligations.
- 3.3. Eleonex may engage reliable third-party service providers (e.g., automated KYC platforms or compliance vendors) to assist with the identity verification and AML screening process.

In such cases, Eleonex remains fully responsible for compliance with applicable law and for the proper handling of personal data in accordance with its Privacy Policy.

- 3.4. Users agree to cooperate fully with any KYC or AML procedures and to provide all requested documentation and information promptly. Failure to provide accurate, complete, or timely information may result in the denial, restriction, suspension, or termination of access to the Services, including the deactivation of the Account and cancellation of any active Challenge.
- 3.5. This process is designed to be as streamlined and minimally burdensome as possible, while ensuring compliance with relevant legal obligations and international best practices.

4. FEES AND PAYMENT

- 4.1. Information regarding the Challenge structure and all applicable fees related to the Services is available on the official Eleonex website (<https://eleonex.com>).
- 4.2. The fee paid by the User for participating in a Challenge is intended exclusively for the evaluation of the User's trading knowledge and skills, as part of the educational and assessment Services provided by Eleonex.
- 4.3. All fees for the Services are denominated in USD.
- 4.4. Fees for the selected Challenge option may be paid using a payment card or through other supported payment methods offered by third-party payment providers.
- 4.5. A fee is deemed fully paid once the total amount is successfully credited to Eleonex's account. The User is responsible for covering any additional fees or charges imposed by their chosen payment provider. The User must ensure that the full amount due for the selected Service is paid in accordance with the total cost stated at the time of purchase.
- 4.6. The User acknowledges and agrees that they shall not be entitled to any refund, in whole or in part, if they have misrepresented their residency status with respect to the Restricted Countries outlined in Appendix A of these Terms.

5. CANCELLATION AND REFUNDS

- 5.1. By logging into the Challenge platform, you expressly request that Eleonex begin the full provision of the Services. This constitutes a waiver of your statutory right to withdraw from the contract within the standard cancellation period. As such, you are not entitled to any refund if you cancel or terminate your use of the Services prematurely (e.g., you start but do not complete the Challenge).
- 5.2. You may request to cancel your Account at any time by sending an email to **support@eleonex.com**. Submitting such a request will be treated as a formal notice of termination of the Agreement under Section 11. Upon receipt of your request, Eleonex will

confirm the termination via email, after which your access to all Services, including any active Challenge, will be disabled. As specified in Clause 4.1, no refund will be granted for any fees already paid or costs incurred before cancellation.

- 5.3. You are solely responsible for reimbursing Eleonex for any losses, liabilities, or expenses arising from your breach of these Terms, including but not limited to providing false or misleading information, failure to fulfill your obligations, or unauthorized access to your Account by any third party. This obligation also includes reimbursement for any legal or administrative costs Eleonex incurs in pursuing claims, investigations, or debt collection related to your actions. This liability does not apply in cases where Eleonex has acted with gross negligence, fraud, or intentional misconduct.

6. ACCOUNT

- 6.1. Each User is permitted to register and maintain only one Account with Eleonex.
- 6.2. Access to your Account is secured through login credentials, which must not be shared with or disclosed to any third party. You are solely responsible for all activity conducted through your Account. Eleonex assumes no liability for any unauthorized access or misuse of your Account, nor are you entitled to any compensation for losses or damages resulting from such misuse, including those caused by your own negligence or failure to safeguard your login information.
- 6.3. You acknowledge and agree that the Services may occasionally be unavailable due to scheduled maintenance, system updates, technical issues, or other operational reasons. Eleonex does not guarantee uninterrupted access to the Services.

7. CHALLENGE

- 7.1. Upon successful Registration and payment of the corresponding fee in accordance with Section 4, the User will be granted access to the selected Challenge. Login credentials and instructions for accessing the Challenge will be delivered to the User via email.
- 7.2. The Challenge becomes active upon purchase. By proceeding with the purchase, you acknowledge and agree to the rules, objectives, and limitations applicable to that specific Challenge, all of which are made available on the Eleonex website before purchase. The number of Challenges a User may participate in may be subject to further limitations as outlined on the website.
- 7.3. To maintain access to an active Challenge, the User must execute at least one simulated trade within every rolling 30-day period. Failure to do so will be deemed "Inactivity" and considered a breach of this Agreement. In order to reset the 30-day Inactivity window and retain access to the Challenge, the User must perform a simulated trade. If no action is taken within that time frame, access to the Challenge will be revoked.

- 7.4. Users are permitted to carry out simulated trading during the Challenge unless such trading involves prohibited strategies or practices, as defined in these Terms or as restricted by the specific Challenge rules available on the Website.
- 7.5. The User acknowledges that Eleonex has full visibility into all simulated trades and related activity during the Challenge. The User grants Eleonex the right to collect, store, and process such data for performance evaluation, security, compliance, and service optimization. This data processing may be carried out automatically and without further notice or consent from the User. The User is not entitled to any form of compensation related to Eleonex's use of this data.
- 7.6. The User accepts and understands that any market data displayed or used during the Challenge may be subject to delay or inaccuracy and does not reflect live market conditions.
- 7.7. At the conclusion of the Challenge, the User will receive a score indicating whether the Challenge has been "Passed" or "Failed," based on pre-established criteria. These criteria are published on the Eleonex website and are accessible before Challenge activation.
- 7.8. If the User successfully passes the Challenge, a certificate of completion will be issued by Eleonex and sent in PDF format to the email address provided during Registration.

8. GENERAL RULES OF TRADING AND FORBIDDEN TRADING PRACTICES

- 8.1. Eleonex reserves the right to suspend or permanently terminate any User Account found to violate these Terms, third-party platform conditions, or engaged in any activity that constitutes a Forbidden Trading Practice, as detailed in Annex B.
- 8.2. Eleonex retains full discretion to determine whether any specific trade, strategy, behavior, or trading pattern constitutes a Forbidden Trading Practice under these Terms.
- 8.3. If a User places an unusually high volume of orders within an unreasonably short timeframe, Eleonex may issue a cautionary notice to prevent potentially abusive or harmful behavior. Should such behavior persist after notification, Eleonex reserves the right to limit or suspend the User's ability to purchase or participate in additional Services. If such behavior is deemed to involve Forbidden Trading Practices, Eleonex may take appropriate action in line with these Terms. The Company alone will define what qualifies as "unreasonable" and reserves the right to assess the situation accordingly.
- 8.4. All Services provided by Eleonex are strictly for personal use. As a User, you acknowledge and agree that:
 - a) You may not allow any third party to access or trade on your Challenge account. You are also prohibited from engaging or collaborating with any third party to

conduct trades on your behalf, whether such party is an individual or a professional service provider;

- b) You may not access or manage any Challenge or Account that belongs to another User, nor may you provide account management or simulated trading services on behalf of any third party.

8.5. Any such conduct outlined above will be considered a violation of these Terms and classified as a Forbidden Trading Practice.

8.6. If a User is found to be engaged in any Forbidden Trading Practices:

- a) Eleonex will treat the User's Challenge as failed;
- b) Eleonex may reject, reverse, or close any trades without prior notice and may remove prohibited trades from the User's history. Results from such trades may be excluded from any performance evaluations;
- c) Eleonex will immediately terminate all Services associated with the User and cancel this Agreement.

8.7. If Forbidden Trading Practices are identified across multiple Challenges involving one or more Users, either individually or in collaboration, Eleonex reserves the right to cancel all related Services and terminate any associated contracts at its sole discretion.

9. ELEONEX PROGRAM OPPORTUNITIES

9.1. If the User completes a Challenge and remains in full compliance with these Terms, Eleonex may, at its sole discretion, offer the User an opportunity to participate in a separate program, initiative, or collaboration organized by Eleonex or one of its official partners. Any such invitation is not guaranteed and shall be made exclusively at Eleonex's discretion.

9.2. Participation in any such program will be subject to separate terms and conditions, which will be provided at the time of the invitation. These opportunities, where available, are entirely independent of the Challenge, and acceptance of these Terms does not constitute a right to access any such programs.

9.3. By participating in the Challenge, the User agrees that Eleonex may use and process their personal data to evaluate potential eligibility for future opportunities offered directly by Eleonex or its verified partners. Such processing will be carried out in accordance with Eleonex's Privacy Policy and applicable data protection laws.

10. USE OF THE WEBSITE, SERVICES, AND OTHER CONTENT

10.1. The Website and Services, including your Account and the Challenge, as well as their design and all applications, data, information, multimedia elements such as texts, graphics, icons, images, audio and video files, and any other material that makes up the Website and

Services (together referred to as the “Content”), are legally protected under copyright laws and other relevant regulations. They are the exclusive property of Eleonex d.o.o. or its licensors.

- 10.2. All trademarks, logos, trade names, and other distinctive signs displayed on the Website and Services belong solely to Eleonex d.o.o. or its licensors. No permission or license to use these intellectual property rights is granted to you.
- 10.3. Both you (the User) and Eleonex commit to acting fairly and in good faith in the execution of this Agreement and any related communication, ensuring that neither party harms the reputation or legitimate interests of the other. Any disputes or disagreements will be resolved in accordance with these Terms and applicable law.
- 10.4. When accessing and using the Website, Services, and Content, the following actions are strictly prohibited:
 - 10.4.1. Using any tools or methods that could disrupt or impair the functionality of the Website or Services, or exploit any bugs, errors, or vulnerabilities.
 - 10.4.2. Circumventing geographical or other technical restrictions put in place by Eleonex.
 - 10.4.3. Copying, duplicating, or creating backups of the Website or Content.
 - 10.4.4. Reverse-engineering, decompiling, disassembling, or modifying the Website or Content in any way.
 - 10.4.5. Selling, renting, lending, licensing, distributing, reproducing, broadcasting, streaming, or otherwise exploiting the Website, Services, or Content beyond what is expressly permitted.
 - 10.4.6. Using automated means (such as bots or scrapers) to access, view, or collect data from the Website or Services.
 - 10.4.7. Employing any other tools or methods that could cause harm or damage to Eleonex or its operations.

11. DISCLAIMER

- 11.1. Eleonex d.o.o. shall not be held responsible for any errors, failures, or delays in fulfilling its obligations under these Terms that arise from the actions of third parties beyond Eleonex’s control or responsibility. This includes, but is not limited to, situations where Eleonex is unable to provide the purchased Services due to serious technical or operational issues beyond its control, crises or imminent crises, natural disasters, wars, insurrections, pandemics, threats to public safety, force majeure events, or any legal obligations or governmental decisions preventing the provision of Services.
- 11.2. Eleonex shall not be liable for any loss or damage suffered by the User resulting from operational errors, interruptions, or delays in data transmission, technical malfunctions, or other issues occurring during the use of the Services for which Eleonex is not responsible. Specifically, the User agrees not to hold Eleonex accountable for situations where technical difficulties related to the Services, IT infrastructure, or telecommunications prevent the

timely execution of payments, order placement, or access to Account, Challenge status, or related information.

- 11.3. Eleonex is not liable for any damages incurred by the User due to Eleonex's suspension of transactions or restrictions imposed by government authorities, regulators, or other official bodies, particularly when such measures are taken to comply with fraud prevention, cybersecurity, anti-money laundering, or counter-terrorism financing regulations.
- 11.4. Nothing in these Terms is intended to limit or exclude any statutory rights or protections the User may have under applicable consumer protection laws or other regulations that cannot be lawfully excluded.
- 11.5. Electronic signatures. All documents executed shall be in electronic form, including by agreeing to the terms posted on our Website, and you hereby waive any applicable rights to require an original (non-electronic) signature or delivery or retention of non-electronic records, to the extent not prohibited under applicable law.
- 11.6. For our Canada-based service users: "Eleonex is not regulated by FINTRAC as we do not offer investment services to the public."
- 11.7. For our Australia-based service users: "Eleonex is not regulated by the ASIC as we do not offer investment services to the public."

12. TERM AND TERMINATION

- 12.1. This Agreement is entered into for an indefinite duration.
- 12.2. Either you (the User) or Eleonex d.o.o. may terminate this Agreement in accordance with these Terms.
- 12.3. Either party may terminate the Agreement at any time by providing the other party with at least three (3) Business Days' prior written notice.
- 12.4. No penalties, fees, or charges shall be due by either party upon termination or cancellation of this Agreement.
- 12.5. If the User breaches any provision of these Terms in a way that could cause harm to Eleonex, including but not limited to accessing the Services in violation of these Terms, providing incomplete, false, or outdated information, acting in a manner detrimental to Eleonex's reputation, or violating any Service rules, Eleonex reserves the right to terminate this Agreement immediately. Eleonex may also restrict or completely block the User's access to all or part of the Services, including the Account and/or Challenge, and deny the User the ability to order further services, without prior notice or any compensation.

13. COMMUNICATION

- 13.1. You acknowledge and agree that all communication from Eleonex d.o.o. or its affiliates related to the provision of the Services will be conducted via the Website or the email address you provide during registration. Electronic communication sent by email or through the Website shall be considered as written communication.
- 13.2. Our contact email address is support@eleonex.com.

14. CHANGES TO THE TERMS

- 14.1. Eleonex d.o.o. reserves the right to amend these Terms from time to time, with such changes applying to existing Agreements with Users. Eleonex will notify the User of any changes at least seven (7) days before they take effect, primarily via email, except as stated in clause 14.3 below. If the User disagrees with the changes, they may reject them by sending a notice of rejection to support@eleonex.com no later than the last Business Day before the changes become effective. Upon receipt of such rejection, the Agreement will be terminated. If the User does not reject the changes within this period, it will be deemed that the User accepts the updated Terms.
- 14.2. Eleonex may modify these Terms for reasons including but not limited to:
- a) Introducing new services or products, or modifying existing ones;
 - b) Complying with applicable legal or regulatory requirements;
 - c) Making the Terms clearer or more user-friendly;
 - d) Adjusting how the Services are delivered, especially due to technological or procedural changes;
 - e) Reflecting changes in the cost of operating the business;
 - f) Adding new features or improvements to the Services or the Website;
 - g) Responding to serious technical or operational issues beyond Eleonex's control, including crises, natural disasters, war, insurrections, pandemics, and public safety threats, strikes, riots, acts of terrorism, or other force majeure events;
 - h) Addressing extraordinary events such as changes in laws, governmental, or judicial decisions, corporate changes like mergers or acquisitions, updates to international or local sanctions or allowed jurisdictions lists, prevention of malware or cyberattacks, or other events that might cause unauthorized access or disclosure of data.
- 14.3. Eleonex reserves the right to implement changes immediately and without prior notice in cases involving updates to applicable sanctions or allowed jurisdictions lists, or due to urgent legal or regulatory decisions, as described in the clause 14.2. In such cases, Eleonex may refuse, restrict, or terminate Services (including participation in the Challenge) to the affected User with immediate effect.
- 14.4. Corrections of typographical errors or amendments made solely to clarify provisions without changing their meaning shall not be considered changes to these Terms.

15. COMPLAINTS

- 15.1. At Eleonex d.o.o., we strive to ensure our Users are fully satisfied with our Services. If you have any complaints or suggestions, we welcome the opportunity to address them directly. Please feel free to contact us via email at support@eleonex.com or by mail at our registered office: Eleonex d.o.o., Kralja Milana 6/1, Belgrade, Serbia.

16. CHOICE OF LAW AND JURISDICTION

- 16.1. These Terms, along with any legal relations arising from or related to them, including non-contractual claims, shall be governed by and interpreted in accordance with the laws of the Republic of Serbia. Any disputes arising in connection with these Terms shall be subject to the exclusive jurisdiction of the courts located in Belgrade, Serbia, where Eleonex d.o.o. is registered.

17. FINAL PROVISIONS

- 17.1. These Terms represent the entire agreement between you and Eleonex d.o.o. regarding the subject matter herein and supersede all prior agreements, whether written or verbal.
- 17.2. Nothing in these Terms limits any legal rights or claims set forth elsewhere in these Terms or under applicable law. If Eleonex or any authorized third party does not enforce any provision of these Terms at any time, this shall not be interpreted as a waiver of any rights or claims.
- 17.3. Eleonex reserves the right to assign or transfer any claims, rights, or obligations arising from these Terms or related agreements to a third party without your consent. By agreeing to these Terms, you also consent that Eleonex may transfer its rights and obligations under these Terms, or any part thereof, to a third party. Conversely, you are not permitted to assign or transfer your rights or obligations under these Terms, in whole or in part, to any third party without prior written consent from Eleonex.
- 17.4. If any provision of these Terms is found to be invalid, unlawful, or unenforceable, it shall be replaced by a valid provision that most closely reflects the original intent. The invalidity of any single provision shall not affect the validity or enforceability of the remaining provisions.
- 17.5. Both parties confirm that before accepting these Terms, they have carefully considered and accepted the potential risks associated with them.

APPENDIX A – RESTRICTED COUNTRIES

Eleonex strictly complies with international sanctions. We maintain a list of restricted jurisdictions and persons based on official sanctions lists (U.S. OFAC, EU, UN Security Council, etc.). No Services may be provided to anyone who is a national or resident of, established in, or controlled by these sanctioned jurisdictions, or who is listed on any sanctions registry. If you or your financial connections fall under any such sanctions, your use of Eleonex Services is strictly prohibited.

For the avoidance of doubt, the term "Restricted Countries" as used in these Terms and Conditions shall also include any countries or territories that Eleonex has, at its sole discretion, excluded from the offering of its goods or services. This provision is intended to ensure that, in addition to jurisdictions subject to official sanctions lists as stated above, the list of Restricted Countries may also include jurisdictions in which Eleonex has decided not to operate at its sole discretion for internal policy, strategic, or other reasons. Eleonex does not offer goods or services to anyone in countries or territories listed in this Appendix A, nor does it monitor their behavior within those countries or territories.

Eleonex reserves the right to update the list of banned jurisdictions and enforce it at any time.

The following countries and territories are restricted from using Eleonex's services:

Afghanistan
Belarus
Bosnia and Herzegovina
Burundi
Central African Republic
Chad
China
Comoros
Republic of the Congo
Cuba
Djibouti
Equatorial Guinea
Eritrea
Guinea
Guinea-Bissau
Haiti
Iran
Iraq
Kazakhstan
Kosovo
Kyrgyzstan
Liberia
Libya
Malawi
Mali

Mauritania
Micronesia
Myanmar (Burma)
Niger
North Korea
Russian Federation
Serbia
Sierra Leone
Solomon Islands
Somalia
South Sudan
Sudan
Syria
Tajikistan
Turkmenistan
Ukraine (Crimea, Donetsk, Luhansk, Zaporizhzhia, Kherson)
United States of America (USA)
Uzbekistan
Venezuela
Western Sahara
Yemen
Zimbabwe
The European Union (all member countries)

ANNEX B - FORBIDDEN TRADING PRACTICES

The following trading practices are considered “Forbidden Trading Practices” under this Agreement with Eleonex:

1. Deployment of trading strategies involving ultra-high-speed or mass data entry without Eleonex’s prior written consent, which may be withheld at Eleonex’s sole discretion.
2. Placing an offer to open or close a trade based on a quote that is no longer valid.
3. Execution of trades based on manifest errors in quotes. A manifest error means any mistake that Eleonex reasonably considers obvious or apparent, including but not limited to, trades involving exaggerated volumes or clearly incorrect market prices resulting in obvious losses.
4. Executing transactions that exceed the maximum allowed order amount or position size.
5. Placing orders that rely on price latency opportunities, including but not limited to any orders placed using automation or attempts to manipulate or exploit the system.
6. Actions reasonably taken by Eleonex to protect itself, the User’s Account, or the Challenge, provided such actions are reasonable.
7. Benefiting from unfair advantages or engaging in unfair or abusive conduct towards Eleonex’s systems, platforms, or accounts, including but not limited to:
 - a) Using any electronic device, software, algorithm, or trading strategy designed to manipulate or gain an unfair advantage.
 - b) Exploiting faults, loopholes, or errors within Eleonex’s software, systems, or platforms.
 - c) Placing multiple smaller pending orders at or near the same price level instead of a single order for the full amount.
 - d) Collusion with others.
 - e) Using trading strategies aimed at profiting from platform latency, delayed pricing, or through opening and closing a high volume of trades within unusually short timeframes compared to average users, or targeting minor price ticks rather than true underlying price movements.
 - f) Executing trades alone or in coordination with others, including connected accounts or accounts across different Eleonex platforms or other trading service providers, to manipulate trading. This includes entering opposing positions simultaneously or engaging in “copy trading” practices. Exceptionally, “copy trading” practices may be allowed but subject to the following conditions: 1. It is allowed to copy trades between your own Eleonex accounts (i.e., accounts registered under the same individual), and 2. It is only allowed to use an Eleonex account as a master account for an external slave account.
 - g) Performing “news trading” by opening or closing trades around major global news, macroeconomic events, corporate reports, or earnings announcements (“events”) that are likely to impact the relevant financial markets.

Eleonex reserves the sole right to determine whether a trade, strategy, or activity qualifies as a Forbidden Trading Practice. Violations of these rules may lead to:

- Immediate account closure;
- Forfeiture of any potential reward;
- Permanent disqualification from further participation in the Eleonex program;